



Support provided by: Robert D and Alma Moreton Foundation
Additional support provided by: Fort Worth Youth Soccer Association (FWYSA)

Performing Arts Fort Worth is proud to offer this Sensory Friendly Performance of Disney's **THE LION KING** as part of the **2022-2023 Broadway at the Bass Season presented by PNC Bank!** We are very excited to share this experience with you and want to make it the best possible experience for everyone. To that end, here is some information and suggestions regarding the performance:

What

Sensory Friendly Performance of Disney's **THE LION KING**
www.basshall.com/thelionkingsensoryfriendly



Where

Bass Performance Hall, 525 Commerce Street, Fort Worth, TX 76102

When

Saturday, January 28, 2023 at 1:00 PM
Lobby Doors Open 12:00 PM
Audience Chamber Opens 12:30 PM
Performance Begins 1:00 PM

Running Time

Approximately 2.5 Hours
Act One 70 minutes
Intermission..... 20 minutes
Act Two..... 60 minutes

Late Seating Hold

At the beginning of Act One and Act Two there is a large procession of cast members through the aisles on the Orchestra/Parterre Level. There will be a late seating hold for 5-10 minutes during this procession. There will also be a seating hold part way through Act One during the song "Be Prepared". Latecomers will be asked to wait in the Lobby until the aisles have been cleared of cast members.

Audience Recommendation

Disney's **THE LION KING** is recommended for a general audience. As an advisory to adults who might bring young people, Disney recommends this production for ages 6 and up. This is only to be used as a suggestion for you and your child; the decision to attend this show should be made by the parent or guardian. All persons entering the theater, regardless of age, must have a ticket.

Resources

The following materials related to this Sensory Friendly Performance are available by scanning the QR code or visiting www.basshall.com/sensoryfriendlyresources:

- **Overview Sheet** (*Fast facts*)
- **Social Narrative** (*Visual narrative of the theater-going experience*)
- **Story & Character Guide** (*Pictures and descriptions of the story and characters*)
- **Digital Activity Pack** (*Activities for your group to use before and after the show*)



We encourage you to take advantage of these resources in advance to help you and your group become familiar with the performance experience.

Performance Notes

- At the beginning of Act One and at the beginning of Act Two there is a large procession through the orchestra in the aisles.
- There are potentially scary moments during Act One with an onstage stampede and Mufasa falling from a cliff.
- There are stairs at the edge of the stage that only the actors are meant to use.

Parking

Downtown Fort Worth offers a variety of free and paid parking options. Accessible parking spots are available in all self-parking garages around the Hall including the **777 Main Parking Garage** located at 601 Commerce Street on the 2nd and 3rd levels, with van-accessible parking at the 5th Street entrance. Bass Performance Hall also has "curb-cuts" at both East and West entrances, creating convenient drop-off points for wheelchair users.



Please scan the QR code or visit www.basshall.com/parking for additional details.

Health & Safety

For the safety and enjoyment of the performance for ALL attendees, Performing Arts Fort Worth strongly recommends masks be worn on-site at all times. Additionally, venue staff we anticipate working performances are currently all fully vaccinated and will continue to wear masks.



If a COVID-19 related illness prevents you from attending, please reach out to our Box Office at boxoffice@basshall.com prior to the performance for a ticket refund.

Please Note: Health and safety protocols are subject to change. Please scan the QR code or visit www.basshall.com/healthandsafety for full details on our most up-to-date protocols.

Ticketing

All tickets are 100% digital. Your tickets will be available in the free **Bass Hall app** and online in your account. We highly recommend downloading the app and logging in to your account before arriving. Ticket barcodes will populate at least 24 hours prior to the performance. To be notified when your tickets are ready in the app and for other important information, be sure to have your app notifications turned on.



Please scan the QR code or visit www.basshall.com/mobiletickets for full details on downloading the app, accessing your mobile tickets and sharing tickets with members of your group.

Safety & Security

Performing Arts Fort Worth, the owner and operator of Bass Performance Hall, follows industry safety guidelines for performing arts centers.



All persons and bags are subject to search and screening before entering the building; and *weapons of any kind are strictly prohibited*. When passing through Security, you will be asked to open any bags and present any items you bring with you for screening. To expedite the entry process, please remove keys, cell phones, and any other large metal objects from your pockets and bags/purses before entering.

Metal detectors will be used for all patrons. However, you will have the option of either having one of our Security Officers use a hand-held wand or going through a walk-through metal detector. If going through a walk-through metal detector, you may be asked to briefly hand any items to our Security Officers.

Alternative accommodations for security screening will be provided to those who need it. Please communicate any concerns about screening with our Security team when you arrive and we will work with you to find a solution that works for everyone. Guests who refuse screening will be denied entry.

Please scan the QR code or visit www.basshall.com/safety for additional details.

Support Tools

We will have a limited number of sensory support tools available on-site including fidget toys, noise-cancelling headphones, weighted lap pads, etc. We welcome you to bring your own small comfort items and support tools.

Please Note: While phones and tablets will be allowed in the theater, photography and videography are not permitted during the performance. We want everyone to enjoy the show while still respecting the show's policies.

Food & Beverage

Concessions including bar service will be available. For this performance, dried snacks such as cereal and crackers are permitted inside the Audience Chamber. Please avoid bringing sticky foods such as hard candy, fruit snacks and gum. Outside drinks are not allowed inside Bass Hall, however, water fountains are available near all restrooms and water bottles will be available at all bars. Accommodations will be made for those with medical needs. Please communicate any concerns about screening with our Security team when you arrive and we will work with you to find a solution that works for everyone.

Lobbies

Quiet Areas and Play Areas will be positioned throughout the Lobbies. They will be staffed with trained professionals and will be accessible throughout the performance. Customary theater rules will be relaxed for this performance so you are welcome to move between the Audience Chamber and Lobbies as needed, except during the seating holds listed on page 1.

Seating

There are 5 levels of seating at Bass Hall. On the ground floor you'll find the Orchestra and Parterre. Higher levels include the Box Tier, Mezzanine, Lower Gallery and Upper Gallery. Elevators to all floors may be accessed from both main portal doors.



Rows are marked with letters on the end of the seat closest to the aisle. Seats are marked with numbers on the front of the seat below the cushion.

A limited number of booster seats are available for checkout at the Cloak Room in the Grand Salon on the lower level.

To preview the levels of Bass Hall and the view from your seat location, please scan the QR Code or visit www.basshall.com/seating.

Restrooms

Restrooms are located in the Grand Salon on the lower level as well as on the Box Tier, Mezzanine, Lower Gallery and Upper Gallery. A Family Restroom and Mother's Room for nursing parents are available in the Grand Salon on the lower level. Elevators to all floors may be accessed from both main portal doors.

Please Note: There are no restrooms on the ground floor. Patrons seated in the Orchestra or Parterre will need to use the restrooms in the Grand Salon. These restrooms are accessible via stairs and elevator.

Customary theater rules will be relaxed for this performance so you are welcome to move between the Audience Chamber and Lobbies as needed, except during the seating holds listed on page 1.

Staff & Volunteers

In order to provide a friendly, supportive environment, Disney Theatrical Productions and Performing Arts Fort Worth have held sensitivity training sessions for the Bass Performance Hall staff and THE LION KING cast.

In addition, Performing Arts Fort Worth will have trained volunteers, many of whom are professional sensory friendly specialists, available in the Lobbies and Audience Chamber to assist you throughout your visit. These volunteers will be in yellow t-shirts for easy identification.

We strongly encourage family and caretakers to be aware of any early warning signs of interfering behavior and act accordingly. Our trained volunteers are ready and willing to help however they can!

In the event of a medical emergency, EMS services will be on stand-by on-site to assist.

Accessibility

All complexes owned and operated by Performing Arts Fort Worth, Inc. meet all Americans with Disability Act requirements. Items subject to availability and may not be available for all performances/events. Performing Arts Fort Worth is not responsible for injury, illness or other issues due to misuse or damage caused by the user.



For a full list of our Accessibility services, please scan the QR code or visit www.basshall.com/accessibility.

Mobility Access

If a member of your group is a wheelchair user, please note that there are stairs in the ground floor lobbies that may limit mobility through the space. For easy access to the Box Office and Orchestra level seating, please enter through the West Portal. Elevators to all floors may be accessed from both main portal doors.

Assisted Listening System

Bass Hall uses an assisted listening system which connects with headphones, neckloop couplers for patrons with hearing aids or telecoil for patrons with cochlear implants. A limited number of devices and headphones are available for checkout at the Accessibility Kiosk on the ground floor Lobby on a first-come, first-served basis with a photo ID and phone number.

Audio Descriptive Services

Audio description uses the natural pauses in dialogue or narration to provide essential visual information during the performance such as actions, appearance of characters, body language, costumes, settings, lighting, etc. Descriptions are delivered through a wireless device. A limited number of devices are available for checkout at the Accessibility Kiosk on the ground floor Lobby on a first-come, first-served basis with a photo ID and phone number.

Closed Captioning

Closed captioning is available on your smartphone or tablet via GalaPro. GalaPro is a free app which requires a one-time installation from the App Store or Google Play. Once downloaded, follow the instructions to create an account, find your performance and access the GalaPro network. The app requires users to turn on airplane mode so there no messages or phone calls will disturb the performance. There are no bright lights as the app uses a black screen with red font so only the individual looking at the screen can read.



Please scan the QR code or visit www.basshall.com/galapro for additional details, instructions and download links.

Sign Language Interpretation

If a member of your group is in need of ASL interpretation, please notify our Box Office before the performance. A specific area of the Audience Chamber is reserved for patrons needing this service.

ADA Service Animals

Performing Arts Fort Worth (PAFW) adheres to regulations defined in the Department of Justice’s Americans with Disabilities Act (ADA). ADA only recognizes dogs as service animals and requires that they are individually trained to do work or perform tasks for a person with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability, including but not limited to:

- Visual impairments
- Deafness
- Seizures
- Mobility impairments
- Post-traumatic stress disorder

Service animals in training, emotional support animals, and dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the ADA. PAFW staff is trained to ask certain questions to determine if a dog is a service animal under ADA regulations.

A service animal must be under the control of its handler. Under the ADA, service animals must be harnessed, leashed, or tethered, unless the individual’s disability prevents using these devices or these devices interfere with the service animal’s safe, effective performance of tasks.

We look forward to seeing you on Saturday, January 28th at 1:00 PM!

Connect with Us!

Ticketing

Email boxoffice@basshall.com

Phone 817-212-4280

Sign up for our e-Club for details on future shows at www.basshall.com/email.

Share Your Memories on Social and Tag Us!

Bass Performance Hall

Facebook Bass Performance Hall

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Twitter @BassHall

TikTok @BassPerformanceHall

#BassHall #BassPerformanceHall

#BroadwayAtTheBass

The Lion King

Facebook The Lion King - Musical

Instagram @TheLionKing

Twitter @TheLionKing

TikTok @DisneyOnBroadway

#TheLionKing #LionKing

#TheLionKingMusical

Updated: January 9, 2023